

## Focus Group Questions

- Tell us your name and how long you have used remote monitoring.
- How did you first hear about remote monitoring?
- Tell me about your experience with remote monitoring:
  - What was the start-up process like for you?
  - What do you like about remote monitoring?
  - What do you dislike about remote monitoring?
  - How much privacy do you feel you have in your home?
- If your best friend was thinking about using remote monitoring technologies, would you recommend that they use them?
- We want to seek ways to expand remote monitoring outside of the home. What would make you feel more independent in the community?
- We want to improve remote monitoring services. Is there anything I should have asked/discussed but did not?